**NISHANT SINGH**

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D.O.B.: 05-FEB-1989

Bharat Jagriti Society Highland Apartments

Plot no.22 Flat no. 162 Dwarka sec. 12

New delhi-78

Contact no. 9953772511; 9868645410

CAREER OBJECTIVE

* To take up challenging assignments and complete them within stipulated time making the best use of skills and knowledge with aim of growth of organization, team and self.

**Experience**

* **Working as Customer Service Manager with INDUSIND BANK: June 2014 – till date**
* *JOB DESCRIPTION:*

Responsible for providing customer service through branch banking and ensuring that the given targets are met with a “sales through service approach”

**Professional Education**

* Done PGDM from Apeejay school of management New Delhi, specialization in **Marketing** **and Operations** (batch 2012-2014)

**Academic Qualification**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Institute/School | University/Board | Branch/class | Year | Percentage % |
| KIIT college of engineering | Maharshi Dayanand | Electronics and Telecommunication | 2007-2011 | 64.45 |
| Tagore sen. Sec. | C.B.S.E. (New Delhi) | 12th | 2007 | 61 |
| M.C.L.S.B.M. | C.B.S.E. (New Delhi) | 10th | 2005 | 83.65 |

**Professional Training/project(s)**

* Completed summer internship at **SHAREKHAN LTD** New Delhi**,** On project titled **STUDY** **INVESTMENT PATTERN IN MUTUAL FUNDS** from 1st APRIL, 2013 to 31st JUNE, 2013.
* Done project on **STP** in first trimester of TATA NANO.
* Done project on **MARKET AUDIT** of Cadbury India.
* Did **SERVICES ANALYSIS** of different industries.

**Academic training/project(s)**

* Developed a **PC Based System For Measurement Of Atmospheric Temperature And Humidity Profile** at National PhysicalLaboratory, New Delhi-110012 (INDIA) from 15th June, 2009 to 29th July, 2009 with endorsement number 2170/153/09.
* Completed **Industrial Automation Course** (Summer Training) on **PLC and SCADA** under SOFCON India Pvt. Ltd. Noida-201 301 from 28th June, 2010 to 13th August, 2010 with endorsement number SIPL/6710/2010.
* Have done minor project entitled EMBEDDED VOTING MACHINE.
* Have done major project entitled **UID CODE FOR STOLEN CAR CHECKING** **USING R.F. READER** under supervision of college faculty and staff as per requirement of degree.

**Certificates**

* Got certificate for **Customer Service** from Indusind Bank in NOV 2014.
* **INDUS PRO** certified.
* AMFI and IRDA certified.
* Won second prize in **LAN GAMING** at Apeejay annual fest synergy 2013.
* Was among the **first Ten Merit holders** of my school in CBSE Matriculation Exams.
* Won **MITHALI SHARAN GUPT SAMMAN** for Participation in AVANTIKA International TALENT SEARCH ESSAY COMPETITION.

**Competencies**

* Good communication skills
* Microsoft excel
* Microsoft word

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